



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Paul F. Mackin, David E. Rowlands, Luk S. Ho, Robert C. Donat, and Chung Y. Cheng

Application No.: 09/667,648

Group: 2153

Filed: September 22, 2000

Examiner: Yasin M. Barqadle

Confirmation No.: 1149

For: System for Distributed Error Reporting and User Interaction

CERTIFICATE OF MAILING

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Date

Delina Ranucci

Signature

Delina Ranucci

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TRANSMITTAL OF REPLACEMENT DRAWINGS

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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MAY 17 2004

Technology Center 2100

Sir:

Transmitted herewith are replacement drawings consisting of 12 sheets, figures 1-12, for filing in the subject patent application.

Respectfully submitted,

HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

By

Rodney D. Johnson

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Concord, MA 01742-9133

Date: *May 10, 2004*

OID-2000-048-01



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Applicants: Paul F. Mackin, David E. Rowlands, Luk S. Ho, Robert C. Donat, and Chung Y. Chen

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Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is Amendment for filing in the above-identified application.

[] Small entity status of this application under 37 C.F.R. 1.9 and 1.27 has been established by a Small Entity Statement previously submitted.

[] A Small Entity Statement to establish small entity status under 37 C.F.R. 1.9 and 1.27 is enclosed.

The fee has been calculated as shown below:

	(COL. 1)		(COL. 2)	(COL. 3)	
	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	
TOTAL	68	MINUS	* 57	11	
INDEP 11 MINUS ** 6 5					
FIRST PRESENTATION OF MULTIPLE DEP. CLAIM					

* not fewer than 20

** not fewer than 3

SMALL ENTITY		OTHER THAN SMALL ENTITY
RATE	ADDIT. FEE	
X \$ 9	\$	
X \$43	\$	
+ \$145	\$	
OR		
RATE	ADDIT. FEE	
X \$18	\$ 198	
X \$86	\$ 430	
+ \$290	\$	

TOTAL = \$ 0

TOTAL = \$ 628

Please charge Deposit Account No. 08-0380 for the following fees:

[] Petition for [] month Extension of Time \$ _____
[] Amendment Fee \$ _____
[] Other Fees:
_____ \$ _____
_____ \$ _____
TOTAL: \$ 0

A check is enclosed in payment of the following fees:

[X] A general authorization is hereby granted to charge Deposit Account No. 08-0380 for any fees required under 37 C.F.R. 1.16 and 1.17 in order to maintain pendency of this application. A copy of this authorization is enclosed for accounting purposes.

Respectfully submitted,

HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

By 
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Dated: May 10, 2004